

## QP01 – Quality Policy

The purpose of THE COMPANY\* is to provide market leading technical solutions to our customers and also to their customers.

At THE COMPANY\* we are committed to meeting and where possible exceeding customer requirements, indeed we adopt the same philosophy as regards all other requirements including statutory and regulatory requirements. This means that the requirements must be determined, fulfilled, communicated and understood within THE COMPANY\* so that we are constantly aware of the importance of meeting these requirements.

We maintain our commitment to provide excellent and continually enhanced customer satisfaction through the efforts and ongoing training of all of THE COMPANY\* personnel working within the framework of our ISO9001 Quality Management System (QMS) and our stated quality objectives.

Implicit within our commitment to customers and other stakeholders is the need to comply with requirements and continually improve the effectiveness of the quality management system to enhance customer satisfaction.

As an order of importance, we have established our quality objectives to ensure that they are measurable and achievable to maintain a constant reference point for improvement.

The QMS provides the framework for establishing and reviewing quality objectives so that progress is known and improvement maintained.

An integral part of our customer focused philosophy is maintaining communication and understanding within THE COMPANY\* especially of this policy and our quality objectives. In addition, in order to maintain currency within THE COMPANY\* and to keep our approach and focus fresh we shall review this quality policy for continuing suitability.



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Joe Bonin CEO